# Analyze The Potential Benefits and Risks of Using AI in Decision-Making Processes, Predictive Policing, And Evidence Analysis

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### ABSTRACT

Predictive analytics, powered by data, statistical algorithms, and machine learning, is revolutionizing decision-making across industries like business, finance, healthcare, and law enforcement. This paper examines its applications in decision-making processes, predictive policing, and evidence analysis, emphasizing both benefits and ethical considerations. Predictive analytics aids organizations in making data-driven decisions, optimizing operations, and managing risks. However, ethical concerns regarding data privacy, algorithmic bias, and accountability require careful attention. Predictive policing utilizes historical crime data to prevent criminal activities, but concerns arise about potential biases and discrimination in AI systems, necessitating measures for fairness and transparency. AI-driven evidence analysis, including DNA analysis and gunshot detection, enhances forensic science and criminal investigation. Yet, ethical considerations surrounding data privacy and misuse must be addressed. In integrating AI, stakeholders must prioritize ethics, fairness, and justice, utilizing AI as a supportive tool for human decision-making. Addressing these concerns unlocks AI's potential while safeguarding rights and values.

*Keywords:* Potential Benefits, Risk, Artificial Intelligence, Decision- making, Predictive Policing, Evidence Analysis.

#### 1. INTRODUCTION

To forecast future occurrences or results, predictive analytics employs data, statistical algorithms, and machine learning approaches to examine past data. It entails analyzing data using sophisticated analytics tools to find trends, patterns, and correlations that can influence future predictions. Numerous domains and sectors can benefit from predictive analytics. These include, but are not limited to, commerce, marketing, healthcare, sports, and many more. Data preparation and collection, data analysis, model creation, validation, and deployment are the usual essential phases in predictive analytics [1].

In order to find important patterns and trends, data is first gathered from several sources, then cleaned and pre-processed to eliminate mistakes and inconsistencies. By utilizing statistical algorithms and machine learning approaches, predictive models are built using the historical data. These models can subsequently be tested using various methods to evaluate their accuracy



#### IJFANS INTERNATIONAL JOURNAL OF FOOD AND NUTRITIONAL SCIENCES ISSN PRINT 2319 1775 Online 2320 7876 Research Paper © 2012 IJFANS. All Rights Reserved, Journal Volume 11, S.Iss 06, 2022

and reliability. After they're approved, these models can be used to forecast what's going to happen in the real world.

Businesses can benefit greatly from predictive analytics because it allows them to make decisions based on data, optimize operations, spot opportunities, and reduce risks. Many other areas can benefit from it, including but not limited to: optimising marketing campaigns, predicting disease outbreaks, product demand, equipment problems, and customer behaviour. Use predictive analytics to aid human decision-making, but don't forget to think about the ethical ramifications, tackle any biases, protect personal data, and more **[2]**.

Statistics have long been used by law enforcement. A focus on intelligence-led policing was prevalent in the '90s. Now, the way police work is evolving due to the new possibilities offered by Big Data. Big Data is the study of large datasets with the potential to unearth hidden patterns and relationships. What Big Data does know, however, is just half the story. The opposite side of the coin is algorithms, the technology used to arrange and manage the data. Mathematical procedures known as algorithms essentially speculate on the significance of data correlations. While some of these algorithms are quite basic, others are constructed using models that learn from machine data. The ability to learn and adapt via experience is what sets machine-learning (ML) algorithms apart from basic algorithms. Various methods are employed for this: When it comes to supervised learning, developers accurately pre-label training data before feeding it into the ML algorithm. Without human oversight, ML algorithms can find relationships and patterns in unstructured data on their own. A music streaming service is a simple application of ML algorithms. The ML algorithm compares the listener's choices to those of other listeners with similar tastes in order to determine if a specific song should be recommended to them [3]. As a result, ML algorithms do more than just scan data for patterns; they also learn from that data, allowing them to become better with time. The human brain is the muse for some subfields of machine learning, such deep learning. To put it simply, deep learning models may learn to make good decisions even when they don't have explicit instructions (an algorithm) on how to do so. Robots, self-driving cars, and drones are only a few examples of the most advanced AI systems that rely on them. Predictive policing AI algorithms are seldom deep learning models and more commonly rule-based machine learning models.

#### 1.1. Tools of analysing data

For the purpose of analyzing data and making predictions about future occurrences, businesses have access to a number of predictive analytics tools. A few of the most often used tools are these (3): Python. A lot of people utilize Python when they need to analyze data or build AI systems. The scikit-learn, TensorFlow, and PyTorch libraries are just a few of the many predictive analytics tools and resources available. For statistical computation and graphics, there is R. R, a language and environment for software development. There is a sizable community of users and developers that contribute to its widespread use in predictive analytics. SAS program.



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When it comes to data management, advanced analytics, and BI, SAS is the software suite to have. Data mining, machine learning, and predictive modeling are just a few of the areas that it covers. software developed by IBM. Statistical analysis and data mining can be done with the help of IBM SPSS. Decision trees, neural networks, regression analysis, and other predictive analytics methods are all part of its package. Watson in Microsoft Azure.

Machine learning model construction and deployment are made easy with Microsoft Azure Machine Learning. Data preparation, model training, and deployment are all encompassed by its suite of tools [4]. The AI Platform on Google Cloud. Machine learning model construction and deployment are both made easy using Google's Cloud AI Platform. Data preparation, model training, and deployment are all encompassed by its suite of tools. Well done. Users are able to construct data pipelines and processes using KNIME, an open-source data analytics platform. Several data mining, ML, and predictive analytics technologies are available within.

#### 2. PREDICTIVE POLICING

Several Indian states' police forces are currently adopting predictive policing techniques. These states include Maharashtra, Karnataka, Tamil Nadu, Uttar Pradesh, and Gujarat. Other states like Rajasthan, Kerala, and Madhya Pradesh are also exploring the potential implementation of predictive policing. Initially focusing on home invasions and vehicle thefts, predictive policing aims to prevent various crimes. Maharashtra stands out as a pioneer in this endeavor, being among the first to implement predictive policing on a national scale. Initially targeting highimpact crimes such as robberies and muggings, Maharashtra's system now encompasses a broader range of offenses, including pickpocketing, vehicle burglaries, violent crimes, business burglaries, and bicycle theft [5]. The predictive policing system in Maharashtra integrates demographic and socioeconomic data from various sources, including the Central Crime Database, Municipal Administration, and State Bureau of Statistics. This data is visualized through heat maps, aiding law enforcement in identifying high-risk areas and guiding strategic interventions. In Karnataka, predictive policing primarily targets home invasions, leveraging historical data spanning the past five years. Similarly, Tamil Nadu and Uttar Pradesh utilize predictive policing to address home and car burglaries. Tamil Nadu's approach involves analyzing crime data to understand the nature, time, location, and modus operandi of past offenses. Results are presented through thematic dashboards, offering insights into offenses, hotspots, and prevention measures. Uttar Pradesh integrates crime reports, statistics, and geographic data from the past seven to ten years, with plans to incorporate weather reports and national statistics [6]. The output is visualized on a map, indicating the likelihood of offenses through color gradients. In Gujarat, predictive policing extends beyond traditional crime categories, anticipating event-based, area-based, and person-based crimes. Historical crime data, border crossing information, and details of unnatural deaths contribute to the predictive modeling process. Rajasthan employs predictive policing to anticipate both location- and person-based crimes, enhancing proactive law enforcement strategies. As Indian states continue to embrace



predictive policing, it is crucial to address ethical considerations and ensure transparent and accountable use of data-driven approaches in crime prevention and public safety [7].

#### 3. BENEFITS OF AI IN DECISION-MAKING PROCESSES

There are four steps to the decision-making process, and academics who create DSS generally agree with Simon that these are intelligence, design, choice, and execution. In the intelligence phase, the person making the decision learns about the issue and collects relevant information. Throughout the design phase, he or she determines criteria, builds the model, and explores potential alternatives. In the choosing phase, a decision is taken; in the implementation phase, the decision is put into action and the decision maker learns from the experience. With feedback loops between stages, the process typically moves in a sequential fashion. The Observe, Orient, Decide, and Act (OODA) loop is a popular choice among researchers working on decision support systems for defense. The level of certainty in the problem depiction and solution determines whether a decision is structured, unstructured, or semi-structured. In contrast to the determinism and known answer of a structured decision, the outcome of an unstructured decision is highly dependent on the decision maker and is sometimes not even agreed upon. In contrast to unstructured decisions, which heavily rely on the decision maker's tastes or experiences, structured decisions do not necessitate any judgment from the decision maker. Near the middle ground, you'll find a variety of issues referred to as semi-structured decisions. Technology is mostly focused on helping with semi-structured judgments because they can be represented with analytical models or based on data. By finding and selecting relevant input, appropriate data, solving a decision model under a set of conditions, providing results to the decision maker, or assisting the decision maker interpret outcomes from the decision model, technology can enhance human judgment [8].

#### 3.1. Neural Networks as a Framework for Intelligent Decision Support

A collection of highly-connected and cooperative problem-solving models known as Artificial Neural Networks (NN) includes nonlinear regression models, discriminant models, and data reduction models. Natural neural networks (NN) take its cues from how the human brain works. These helpful resources allow users to learn from data, which in turn allows them to analyze massive datasets in search of patterns and nonlinear relationships. To put it simply, NN are not the same as a sequential, logic-based, programmed approach; they are learning-based instead. NN can derive answers from complex and imprecise data by generalizing from past situations, just way humans can use their empirical observations and experiences. Apps that take advantage of this ability to infer meaning from past actions or patterns provide decision-making assistance that algorithmic-based methods might not be able to provide **[9]**.

## 4. AI IN EVIDENCE ANALYSIS

Computer science's artificial intelligence subfield is booming. In the mid-1950s, the term "the science and engineering of constructing intelligent machines" was first used by John McCarthy,



widely recognized as the father of AI (for more on this, see the sidebar on "A Brief History of Artificial Intelligence"). In a nutshell, artificial intelligence (AI) is a machine's ability to learn and do things on its own, without any human intervention, that would normally need intelligence and decision-making [10]. The capacity to gain knowledge via one's own experiences is a hallmark of human intellect. Machine learning makes use of AI to mimic this capability and let computers and other software programs learn from past mistakes.

The field of criminal justice relies heavily on pattern recognition. Because of our innate pattern recognition abilities, we can train ourselves to reliably distinguish between a wide range of objects, people, facts, and situations, as well as complicated human emotions and mental states. Artificial intelligence (AI) in software and technology aims to imitate this human ability. For instance, self-learning algorithms can utilise data sets to figure out how to identify people in photos, complete complex computing and robotics tasks, deduce consumer trends in online purchases, identify medical conditions in challenging radiological examinations, and even predict the future.

#### 4.1. Public safety video and image analysis

The fields of criminal justice and law enforcement employ video and image analysis to gather data regarding persons, locations, and behaviors in order to bolster investigations into criminal cases. Nevertheless, there is a high demand for subject matter specialists and a great deal of manual labor in the processing of video and picture data. Human error is also possible in video and image analysis due to the large amount of data involved, the rapid evolution of related technologies (such as operating systems and smartphones), and the dearth of trained professionals who possess the necessary expertise to handle this data [11].

#### 4.2. DNA analysis

From a scientific and evidence-processing vantage point, AI can help the justice system. Forensic DNA testing, which has revolutionized the criminal justice system in the last several decades, is a prime example of this. Crimes can spread biological material such as skin cells, blood, saliva, and sperm by direct touch with victims or objects. Along with advancements in DNA technology, the sensitivity of DNA analysis has grown, allowing forensic experts to discover and utilize DNA evidence that was previously inoperable owing to low levels, degradation, or other reasons. For example, DNA evidence from cold cases of murder and sexual assaults that occurred decades ago is being submitted to laboratories for analysis at an alarming rate. With improved sensitivity, even trace amounts of DNA can be detected, paving the way for the possibility of DNA detection **[12]**.

## 4.3. Gunshot detection

Gunshot analysis is just one more area where AI algorithms have found use: discovering pattern signatures. Cadre Research Labs, LLC was granted funding by the National Institute of Justice to analyze audio files of gunshots from smartphones and other smart devices. The project was based



on the observation that the content and quality of gunshot recordings are affected by factors such as firearm and ammunition type, scene geometry, and the recording device used. Scientists from the Cadre are working on algorithms that could aid law enforcement in their investigations by recognizing gunshots, differentiating between shock waves and muzzle blasts, calculating the likelihood of class and calibre, counting the number of firearms, and determining shot-to-shot timings [13].

#### 4.4. Crime forecasting

The complex procedure of predictive analysis uses massive volumes of data to foretell and create future results. Probation officials, police, and others in the criminal justice system are mostly accountable for this and have to hone their abilities over a long period of time [14]. In order to advise rulings, detect illegal businesses, forecast and identify those who are at danger from criminal enterprises, and more, AI can sift through vast amounts of social data, media data, and legal precedent. Computing approaches to statute interpretation are being studied and developed at the University of Pittsburgh with the hope that they may improve the efficiency and precision of judicial, legal, prosecutorial, administrative, and other professional processes.

### 5. CONCLUSION

The use of artificial intelligence and predictive analytics to decision-making, predictive policing, and evidence analysis is not without its pros and pitfalls. Predictive analytics, enabled by sophisticated tools and machine learning algorithms, may help organizations across many different industries make better data-driven decisions, optimize their processes, and lower their risk exposure. By analyzing historical data for trends in criminal activity, predictive police techniques enhance community safety. Furthermore, evidence analysis methods driven by AI, such as DNA analysis and gunshot detection, can be useful in forensic science and criminal investigation. When AI is applied in these domains, ethical concerns around data privacy, algorithmic bias, and accountability emerge. Some worry that AI systems, especially in predictive policing, can reinforce biases and lead to biased outcomes due to their lack of transparency [15]. Addressing these concerns directly is crucial, as is ensuring the ethical and equitable use of AI in judicial and policymaking processes. As they navigate the complexities of AI integration, stakeholders should keep ethical concerns top of mind, adhere to justice and fairness standards, and see AI more as a tool to supplement human decision-making than a replacement for it. By resolving these concerns and properly utilizing AI's potential, we may safeguard social values and human rights while simultaneously realizing AI's revolutionary potential.

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